

HOUSING • HELP • HOPE





I was able to keep my job for about 14 months while I lived in my car. Then I was in and out of shelters. Now I volunteer and feed the homeless because I know how much of a difference it makes."





CaringWorks' mission is to reduce
homelessness and empower the marginalized
by providing access to housing and services
that foster dignity, self-sufficiency, and wellbeing. CaringWorks offers chronically homeless
clients access to housing, case management
support, comprehensive mental health
treatment, and substance abuse services
"all under one roof."

MESSAGE FROM THE PRESIDENT & CEO

A Year of Milestones

The highlight of a year full of firsts was the announcement in October 2019 that CaringWorks was named Georgia's regional "Outstanding Behavioral Health Provider" by the Department of Behavioral Health and Developmental Disabilities. We set an agency record for new program launches (5) and for new hires (14). Although these are achievements of which we can be proud, what really mattered is that we were there for 1,000+ individuals who needed us for their housing and behavioral health services.

Homelessness remains an urgent issue in the metropolitan

Atlanta area. In the City of Atlanta alone, more than 3,000 individuals experienced homelessness in 2019. Many of these individuals are also coping with behavioral and physical health conditions that compromise their daily functioning. CaringWorks has been a reliable and competent community partner, providing housing and relevant support to the metro area's chronically homeless, yielding the kind of results that changes lives (see Expanding Impact section).

Homelessness will present an even greater need as the community struggles to cope with the effects of COVID-19. Not only will there be economic pressures for many, there will also be increased physical and behavioral health needs that must be met. CaringWorks will be there to respond. Our new ASPIRE program will offer thoughtful and relevant services designed to improve the health and well-being of those we serve, even those without health insurance.

At CaringWorks, growth means more than just serving more people; it means increasing our commitment to pursue better ways to do the work, to advocate for the vulnerable among us, and most importantly, to care.



CAROL S. COLLARD PhD, LMSW

The ultimate respect that we show our clients is to do our best for them every single day.

Carofscolland

No One Should Be Homeless. Homelessness remains an urgent issue in the metropolitan Atlanta area.

We rely on your generous support to enable and expand our work - and our work has shown that through supportive housing and individualized care, men and women can escape homelessness and lead healthy, productive lives. Please consider a donation to help end homelessness.



CARINGWORKS

Expanding Impact

Founded in 2002, CaringWorks has come a long way. The agency initially served 70 men at Hope House. In 2019, the agency helped over 1,000 people at over 20 sites throughout six counties in metropolitan Atlanta. The statistics below show the expansion and growth from 2018. Despite rapid growth, the goal has never changed - CaringWorks enables individuals and families to reach their goals, one person at a time.

INCREASE 16%

Household/Families Served

1,028

INCREASE 24%

People Served

24%

INCREASE 41%

Homeless Community Served 60%

Uninsured Provided With Treatment

93%

Our Clients Remained Stably Housed

62%

Who Left Our Housing Programs Had Stable Income At Exit

DEMOGRAPHICS

Individuals with disabilities	88%
Chronically homeless	47%
Female	50%
Children (under 18)	26%
Adults over age 45	47%
Adults over age 62	7.3%

Number of Homes Served up 37% Counties served - up 20%

WHO WE SERVE



PEOPLE WITH:

Mental Illness **HIV/AIDS** Substance Use Disorders

PEOPLE WHO ARE:

Deaf or Hard of Hearing **Veterans** Returning Citizens Single Mothers



I remember getting out of jail and walking past the Hope House. I was hungry and tired and motivated for a change." - Alvin, CaringWorks Client

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CARINGWORKS

Programs for the Homeless

CaringWorks provides integrated housing, health, care coordination, and education for men, women and children throughout the metropolitan Atlanta area. The agency serves individuals who are living with disabilities such as mental illness and/or substance use disorder.

ASPIRE

Integrated health and wellness for residents

MOVE

Supportive, affordable housing and services for women and children

RISE

Supportive, affordable housing and services for adults

DeKalb Veterans

Supportive affordable housing and services for male and female Veterans

DeKalb Bridge

Transitional housing and services for DeKalb families

Clayton PSH

Supportive, affordable housing and services for Clayton residents

Behavioral Health

Outpatient psychiatric services, individual and group counseling for individuals with mental health and substance use disorder

Hope House

Residential treatment and services for men

Deaf Services

One of only three residential treatment programs in the country for men who are deaf or hard of hearing



Thank You

To Idea Associates, Inc for the design of the annual report and their on-going support.

CaringWorks

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Thank You to Our Donors

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David Schmieder

The Cost of Homelessness

The bonus of CaringWorks' solution to end homelessness is not just a cost savings but ultimately the addition of contributing members of the community. CaringWorks' residents work, pay taxes, rent apartments, purchase groceries, volunteer, and join faith-based organizations. They learn to be good neighbors and good friends. Many try to help and inspire others who are still working their way out of homelessness.

Don't do anything \$40,000 annually

Jail \$21,000 annually

CaringWorks \$13,725 annually

Self-sufficiency **S**0 annually



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U.S. Substance Abuse and Mental Health Services Administration

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Vital Air/Vis Viva Energy & Services WTF Productions

Donation list as of July 27, 2020

YOU MAKE A DIFFERENCE, ONE PERSON AT A TIME!





I lived a life of drugs, domestic violence and fear. Sober now for 3 years, I sing in the church choir and am writing a book in the hope of inspiring others."

- Kim, CaringWorks Client

