

HOUSING • HELP • HOPE





CaringWorks really helped save my life."



CaringWorks Mission

Our mission is to reduce homelessness and empower the marginalized by providing access to housing and services that foster dignity, selfsufficiency, and well-being.

We offer comprehensive services and support.

We serve hundreds of individuals each year through unique programs and services that are specifically tailored to the needs of those facing chronic homelessness.

Through quality supportive short-term and long-term housing, behavioral health, and a myriad of support services, CaringWorks is

breaking the cycle of homelessness, one person, one family, at a time.

Help us end homelessness.

Since 2002, CaringWorks has demonstrated that men and women can escape homelessness and lead healthy, productive lives. But homelessness remains an urgent issue in the metropolitan Atlanta area, and more than 8,200 people are homeless on any given night in Atlanta, DeKalb and Fulton counties.

We rely on your generous support to enable and expand our work. Please consider a donation to help end homelessness.



Our Far-Reaching Impact

Since our inception in 2002, CaringWorks has been successfully empowering individuals to achieve stable housing and self-sufficiency, but our far-reaching impact extends beyond the individual. By equipping our clients with the right tools and support for long-term success, they regain their place as contributing members of the community.

837

Total Clients Served

98%

Defined By People Remaining Stably

Success Rate As

Housed In Permanent Supportive Housing Units After A Year 91%

Of Our Short-Term Housing Clients Improved Their Overall Health And Wellness

89%

Of Donated Funds Went Directly To Client Services 62%

Of Our Long-Term Housing Clients Maintained And/Or Increased Their Income 76%

Of Our Housing Clients Transitioned To A Better Housing Situation



DONATE AT CARINGWORKSINC.ORG/DONATE

MESSAGE FROM THE PRESIDENT & CEO

2021: A Renewed Promise

Several years ago, our team adopted a set of values called "A Covenant for Caring." At the heart of the covenant is our belief that our clients can transcend their circumstances and succeed, even if they don't yet believe it themselves. We are committed to working beside them on their path of healing. We envelop them with support—and compassion—to help them see and realize their full potential.

In 2021, CaringWorks remained resilient in the face of the challenges of the pandemic and other world events. We renewed our commitment to our covenant and to our mission to end homelessness. One of the most significant highlights of last year is that we continued to grow: launching new programs and services—and enhancing existing ones—to integrate behavioral health services more seamlessly with our housing and essential supportive services. Addressing our clients' physical and mental well-being has always been integral to our mission, but there are growing unmet behavioral health needs that we must prioritize to help people escape homelessness and to find stability and hope.

According to the Centers for Disease Control and Prevention, more than 50% of



CAROL S. COLLARD PhD, LMSW

people in the United States will be diagnosed with a mental illness or disorder at some point in their lifetime. The statistic is even more troubling for people facing homelessness. The pandemic exposed many socioeconomic gaps in behavioral health delivery, but CaringWorks—with generous philanthropic support from our community partners—is allocating more resources to narrow these gaps and we are reaching more clients and

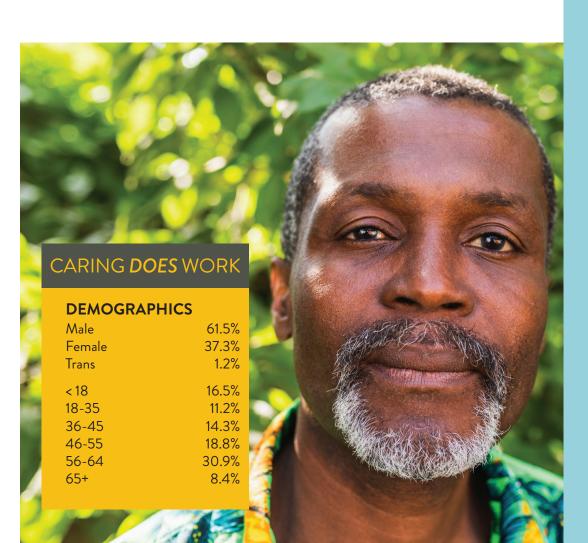
communities with life-changing support designed for long-term success.

Our team is excited for what's in store, including a significant milestone anniversary: We are celebrating 20 years! But more importantly, we are celebrating the 10,000 clients whose lives have been transformed since our inception in 2002. This number means more when you know the stories—and faces—behind it. I still remember the first time I helped someone secure housing; she was a single mom of three and when she took the keys to her new apartment, she started crying. The relief—and hope—on her face was unforgettable.

We've made incredible progress over the last 20 years thanks to supporters, partners and friends like you. But there is more to do. Your ongoing support is critical as we work together to reduce homelessness, empower the marginalized, and strengthen our communities.

With gratitude,

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WHO WE SERVE

PEOPLE WHO ARE:

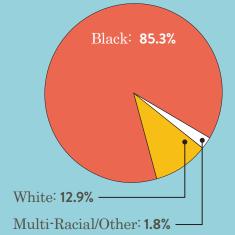
Veterans
Single Custodial Mothers
Deaf or Hard of Hearing
Formerly Incarcerated/
Returning Citizens

PEOPLE WHO EXPERIENCE:

Mental Illness
HIV/AIDS
Substance Use Disorders



RACIAL DEMOGRAPHICS



CARINGWORKS PROGRAMS

COVID-19 Response

Though COVID-19 continued to pose challenges in our communities, CaringWorks was there every step of the way to respond to the needs of our clients. We continued providing emergency assistance for those most

severely impacted by the pandemic, and we created a food pantry to alleviate the stress and turmoil of food insecurity. Fortunately, we have also been able to resume most of our in-person program activities.

Program Highlights

Caring That Works

Through generous supporters and key partnerships, in 2021 CaringWorks expanded and responded to the evolving needs of our community.



Funding from the Georgia
Department of Behavioral Health
and Developmental Disabilities
(DBHDD) enabled CaringWorks
to launch a new program, Level
Up, which assists clients who have
successfully completed treatment
to optimize their capacity for
independent living. Level Up
provides housing and supportive
services to single adults who have
experienced homelessness, who are
managing their addiction, and who
are living in recovery.





DBHDD funding also enabled CaringWorks to launch our Next Step program, which provides more comprehensive transitional housing services for clients experiencing serious and persistent mental illness (SPMI).



Also in 2021, one of our key foundation partners made a grant to expand our ASPIRE program (Advancing Self-Reliance, Pride, Independence, Resilience and Empowerment), which is aimed at improving the overall health outcomes and quality of life for each of our clients. The program centers on a customized approach that starts with our in-house nurse meeting with each client to conduct a general health assessment, set health goals, and develop a personal health plan. Then, we come alongside them with services and education to provide access to proper nutrition, exercise, mental health resources, and other positive health-affirming behaviors.



DeKalb County selected
CaringWorks to run an emergency
shelter program, which was
formerly a transitional housing
program. CaringWorks also assumed
management of several apartment
units in DeKalb that are designated
for women with disabilities—and
their children—who are facing
chronic homelessness.



Healing Through Sharing

In addition to housing assistance, behavioral health services offer life-changing support for many of our clients.

CaringWorks client Connie W. receives behavioral health services, including weekly individual therapy sessions, and she attends group sessions twice a week with others in the program. "When I go home, I feel good and grateful. It's like a burden is lifted off of me."

Attallah Goodman, a CaringWorks' Mental Health Group Facilitator, says that a key benefit of the sessions is that attendees encourage each other.



It's important that our clients know that they aren't alone and everyone has a story to share."

- Attallah Goodman, CaringWorks Mental Health Group Facilitator





An important part of our mission is educating our community about the impact of homelessness and engaging them on ways they can help.

Over the holidays, McKesson Technologies provided essential household and personal items, as well as gifts, for CaringWorks families.

"I feel appreciated and like you care. Not just giving the gifts, but you actually took the time out of your busy schedule to come and bless us – not just with things, but with your presence," said CaringWorks client Shelly Brisbon.

CaringWorks also partnered with the Howard School during an educational day of service and students created welcome home baskets filled with cleaning supplies and paper goods for CaringWorks clients.



CARINGWORKS STORY

It's Never Too Late: Reggie's Story

Reggie M. had plans to attend Morehouse College and become an educator when he got out of the Army in 1979. But after experiencing a series of tragic events—including the brutal murder of his sister—Reggie spiraled down a path of drug and alcohol addiction that would last for 25 years.

When Reggie was connected to CaringWorks almost 10 years ago through a program that helps veterans facing homelessness secure stable housing, he secured so much more. He gained a supportive network of people and resources committed to his success.

"The support system part of the equation is so pertinent," he said. "Everyone needs someone to talk to."

Reggie's future is bright. He works full time for the same drug recovery program that helped him get clean, and he has plans to attend Kennesaw State University and earn a bachelor's degree in Cyber Security. He also offers a beacon of hope for other addicts.

"I relish the opportunities to share my story when I see somebody struggling. I tell them it doesn't have to stay like that." Reggie added, "It's never too late."

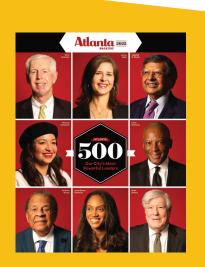


A Calling to Care

CaringWorks President and CEO Carol Collard was selected to serve a 3-year term as a Council Member for the Georgia Behavioral Health Planning and Advisory Council (GBHPAC), the federally mandated committee charged to review and comment on the State plan of allocation of federal block grant money. The GBHPAC is also authorized to review and comment on mental health services within the state; serve as advocate for chronically mentally ill individuals; seriously emotionally disturbed children and youth; and other individuals with mental illness or emotional problems.

Given the growing need for behavioral health services, CaringWorks is ready to contribute to increasing access and quality of services in Georgia. I am honored to be selected and ready to serve."

- Carol Collard, CaringWorks President and CEO



Carol was also part of an illustrious group named to Atlanta Magazine's Atlanta 500. This distinguished list recognizes the 500 most influential business and civic leaders in Atlanta, including CEOs, leading entrepreneurs, educators, researchers, artists, and those leading nonprofits and shaping public policy.



CaringWorks Recognition

CaringWorks is continuously recognized for our progressive housing solutions and essential support services, and for our dedicated team members who are deeply passionate about helping our clients succeed.

90%

CaringWorks received an outstanding score on its latest audit conducted by the Georgia Department of Behavioral Health and Developmental Disabilities.

CARF-Accredited

In 2021—and for the fifth consecutive time—CaringWorks earned accreditation through the Commission on Accreditation of Rehabilitation Facilities (CARF),

which signals a service provider's commitment to continually improving services, encouraging feedback, and serving the community. All CaringWorks programs are CARF-accredited, an

are CARF-accredited, and they have earned re-accreditation every three years since first being accredited in 2009.

CaringWorks Named one of Atlanta's Largest Nonprofit Organizations

The Atlanta Business Chronicle recognized CaringWorks as one of Atlanta's 75 largest nonprofit organizations.



Things Are Turning Around

After a troubled past, including several run-ins with the law, Ray S. is grateful for the support he's receiving through CaringWorks. Since starting the program in 2019, Ray has been living in a safe and secure environment while also receiving mental health services and other support to help him regain stability.

"Things are turning around for me now since I'm in the program. That's a blessing."

CaringWorks - Board of Directors

The CaringWorks Board of Directors is comprised of business and thought leaders who bring unparalleled knowledge, expertise, experience, and resources to support our team and advance our mission. We are grateful for their generosity, service and commitment.

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DeKalb County
Fulton County
Georgia Department of Behavioral Health
and Developmental Disabilities
Georgia Department of Community Affairs
Georgia Department of Community Health

Substance Abuse and Mental Health Services Administration United States Department of Housing and Urban Development United States Department of Veterans Affairs

In Loving Memory of Lorri Mills

CaringWorks Board Member

October 31, 1950-May 4, 2022

Lori Mills was a long-time member of CaringWorks' board of directors, and she was a tireless advocate in our fight to end homelessness. With a seemingly endless capacity to give and serve, Lorri did so quietly and selflessly. She found value and beauty in our differences, and we honor and cherish her generosity, kindness, and countless contributions to make the world a better place.



Lorri was integral to the 2005 opening of Hope House—CaringWorks' 70-bed residential facility in downtown Atlanta. Hope House's library and computer center were named after Lorri to recognize her instrumental involvement in the project.

Annual Cost Per Person to Address Homelessness

We provide housing first and then we provide targeted solutions to help our clients overcome any obstacles that are preventing them from remaining in a stable home. By offering services like addiction recovery support, behavioral health services, employment assistance, health and wellness services, case management, and so much more, we are equipping clients with the right tools and support to succeed.

Not only does this multidisciplinary approach work, but it results in significant financial savings for our communities.

\$38,146
Annual Cost of Doing Nothing*

\$24,032

Annual Cost State Prisons[†]

\$12,685

Annual Cost for CaringWorks

\$0

Annual Cost for Self-Sufficiency

* Evaluation of Housing for Health Permanent Supportive Housing Program (2017) †Georgia Department of Corrections FY2019 Allocation of Cost to Inmates, Probationers, Etc.

Thank You

To Idea Associates, Inc for the design of the annual report and their on-going support.



Family Reunited

Several years ago, Deanna D. made the difficult and brave decision to leave a toxic relationship and break a cycle of substance abuse. A single mother to two girls, Deanna faced many obstacles, including homelessness and having her girls placed in foster care.

It wasn't always a smooth journey, but Deanna was determined to get clean. She entered a treatment program, got housing support, and she got sober. She also regained custody of her kids.

With the help of CaringWorks, Deanna is providing her girls a safe environment where she's rebuilding her life and her family. She has a steady job, and she's enrolled in college and studying leadership and ministry.

When asked what advice she would give to others who are struggling, Deanna said, "Let help help you."

CaringWorks provided a roof over my head and a space to reflect on my future.

- Andre, CaringWorks Client



