

# 2022 Annual Impact Report

## Proof that caring works

Roughly 5,000 people are homeless on any given night in metro Atlanta. At CaringWorks, we demonstrate that men, women, and children can escape homelessness and lead healthy, productive lives. Through quality short-term and long-term housing, behavioral health, and a myriad of support services, we help nearly 1,000 people a year break the cycle of homelessness and maintain stable housing.



★ CaringWorks operates throughout the City of Atlanta, and DeKalb, Clayton, & Fulton counties

## In 2022, CaringWorks operated:



Supportive short-term and long-term housing at **467** apartment units conveniently located throughout Atlanta



Hope House's 70-bed residential treatment facility that served:



Hope House operates CaringWorks' Deaf Bridges to Recovery program—a one-of-a-kind program in the Southeast—which provides residential treatment and recovery services for homeless men who are deaf, hard of hearing, deaf-blind, deaf plus or late-deafened.

## WHO WE SERVE

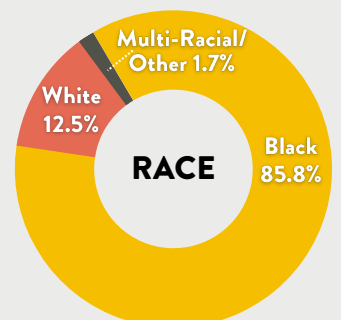
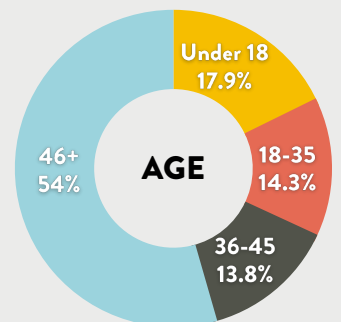
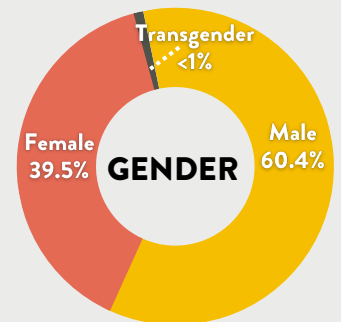
100% of clients who are accepted into our permanent supportive housing programs have experienced chronic homelessness and have at least one disabling condition.

People who are:

- Veterans
- Single Custodial Mothers
- Deaf or Hard of Hearing
- Formerly Incarcerated/ Returning Citizens

People who experience:

- Mental Illness
- HIV/AIDS
- Substance Use Disorders





By keeping our overhead costs low, every dollar makes a significant and direct impact in ending homelessness throughout metro Atlanta.

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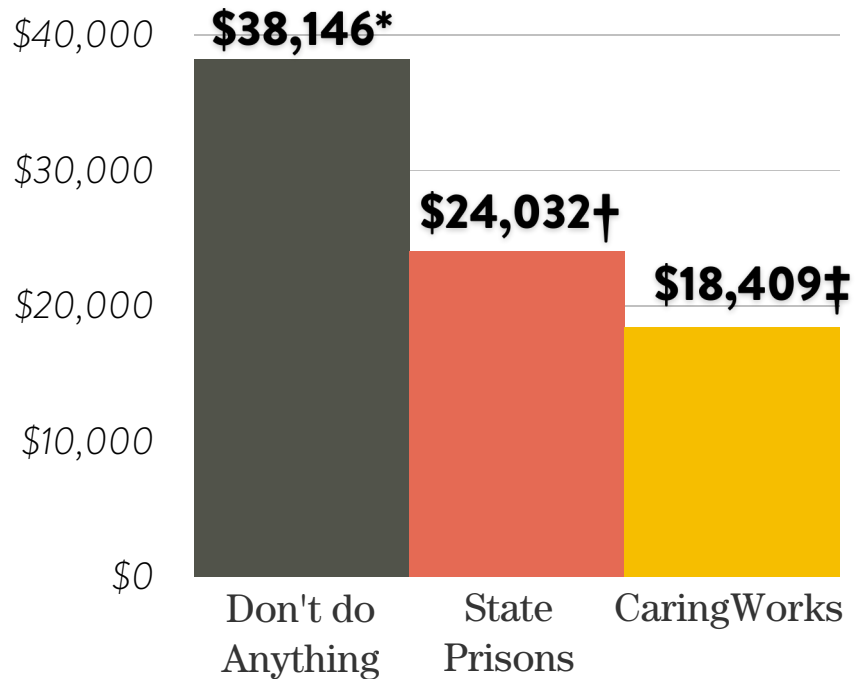
*I'm glad I'm stable. I'm glad I'm in a loving, caring environment. I feel like a human being again. I have a new lease on life.*

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—David W., CaringWorks Client

## Our work results in substantial savings for the communities we serve.

Despite increased costs due to current economic conditions and high inflation, CaringWorks continues to provide housing and services that result in substantial savings for the communities we serve.



\* Source: Evaluation of Housing for Health Permanent Supportive Housing Program (2017)

† Source: Georgia Department of Corrections FY2019 Allocation of Cost to Inmates, Probationers, Etc. (2019)

‡ Cost of serving 1 individual in PSH individual housing. Rising costs in housing and other services, and an updated methodology to more accurately reflect costs of delivering programs and services, account for a more significant increase compared to previous years.

## Increasing Access to Behavioral Health

In addition to working with partners to help many of our clients access behavioral health services, **more than 230** of our clients received these services directly from CaringWorks either in our outpatient behavioral health facility, in their homes, or via telehealth.

Mental and behavioral health services are one of the most significant health needs in Georgia, according to the 2022 Georgia Community Health Needs Assessment. To help address this need in one of the most underserved areas of the state, CaringWorks opened an office in College Park to expand access to mental health services for residents of Southside Atlanta and surrounding communities.



For clients like Connie W. (left), access to behavioral health services—including mental health group sessions facilitated by CaringWorks care coordinators like Attallah G. (right)—are critical to health, wellness, and sobriety.